



Local Government Division

National Institute of Local Government (NILG)

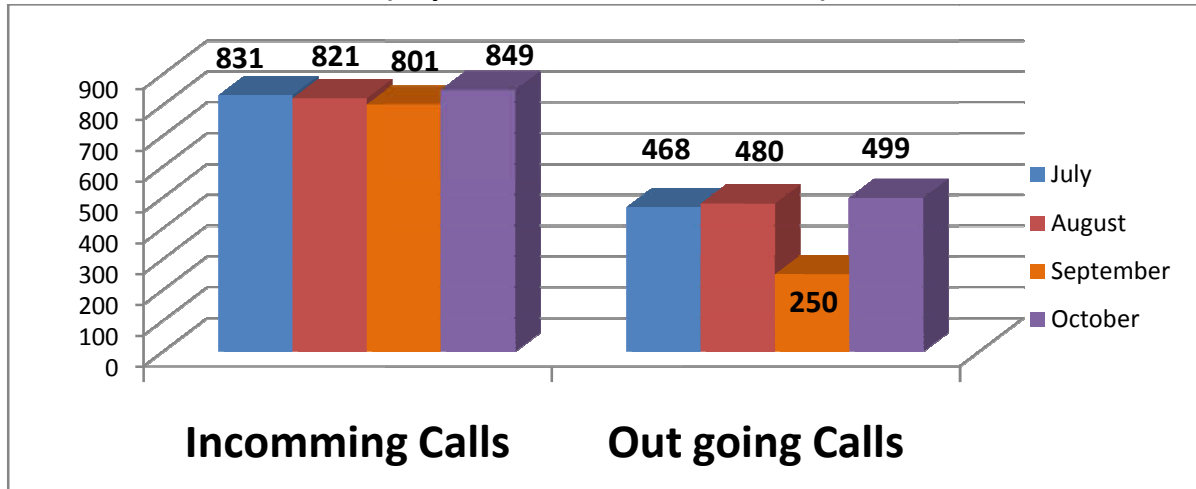
29 Agargaon, Shere Bangla Nagar, Dhaka-1207

Quadrimester Report on (At-a-Glance)

Local Government Helpline - 16256

System Generated Call Report

(July 1, 2020 to October 31, 2020)



Call Category According to Subject:

Subject	No of Calls
Budget	60
Birth & Death Registration	66
General Procedures	26
Village Court	2
UP Specific	39
Complain by Citizen	22
Complain by UP Functionaries	2
LGHL Service	40
Others	2196
Total (Upto September, 2020)	2453

Call Category According to Caller Type:

Subject	No of Calls
LG functionaries	962
Residents	252
Government agency	5
Others	1234

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